

MASSAGE EXPERTS FRANCHISING LTD. – CLUB MEX MEMBERSHIP FORM



FULL NAME: _____

BIRTHDATE: MONTH / DAY / YEAR _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

CREDIT CARD: Visa MasterCard American Express

NAME ON CARD: _____

CREDIT CARD #: _____

EXPIRATION: MO / YEAR _____

Please list family members in your same household who may have access to your membership rate:

| | FIRST NAME | LAST NAME | Birthdate | MONTH / DAY / YEAR |
|---|------------|-----------|-----------|--------------------|
| 1 | _____ | _____ | _____ | _____ |
| 2 | _____ | _____ | _____ | _____ |
| 3 | _____ | _____ | _____ | _____ |

Club MEX is a FREE membership plan with benefits you will actually use!

Therapeutic Massage Pricing: * Taxes Extra

| | | | |
|--|---------------|----------|--------------|
| • A \$59.99 massage on your birth date (<i>does not count towards membership obligation</i>) | 30 Mins | \$49.99 | Save \$10.00 |
| • 15% off retail products carried in-clinic | 45 Mins | \$59.99 | Save \$15.00 |
| • Up to 3 additional people per household will enjoy your membership rate | 1-Hour | \$69.99 | Save \$20.00 |
| • Come as many times during the year at your same great per treatment rate | 1.5-Hour | \$99.99 | Save \$30.00 |
| • Ability to combine membership rate with any applicable insurance coverage | 2-Hour | \$134.99 | Save \$35.00 |

How does Club MEX membership work?

- Once a month, you make a massage reservation, and come in for an appointment
- When you attend your appointment, check-out with your desired form of payment (credit, debit, insurance)
- Should you miss a month, at the end of that month, your credit card will be charged for the missed appointment, *however*
- The amount charged remains on your account as a *credit* to use on another visit during your membership year
- With Club MEX, you're never at a loss - your missed appointments are banked for your future convenience
- Come in once a month, or as many times as you would like for your membership per treatment cost

Your Monthly Membership Commitment:

INITIAL _____

* Your Club MEX membership commitment confirms your agreement to receive at least 1 (one) 60-minute massage treatment per month, for a minimum of 12 (twelve) consecutive months. * The above member rates are guaranteed solely for the duration of your contract * Your first visit rate does not count towards your membership fulfilment. * Your above payment method will be used solely for the monthly debit of your membership rate on any missed months, along with any appointments that were not cancelled within the below policy. * Membership is not transferable and is not interchangeable. * All appointments include a pre-health consultation as well as appropriate change time. * Early cancellation of your membership will result in the cancellation fee of up to \$60.00 or the amount previously rendered in rebate; whichever is the lesser amount. Exceptions do apply and are at the discretion of Clinic Owner. * All terms and conditions are subject to the sole interpretation and sole discretion of Massage Experts Canada.

Pre-Authorized Payment Agreement:

INITIAL _____

* By your signature, you are authorizing Massage Experts Franchising Ltd. to abide by the above commitment terms. * This credit card will be charged in full for any appointments deemed a "no-show" or cancelled within the Massage Experts Franchising Ltd. *cancellation policy*. * Massage Experts reserves the right to auto-renew your membership on a monthly basis and continue to debit these membership payments after the initial membership contract, until such time as you give them 30 (thirty) calendar days' notification of your desire to cancel. * Membership payments due prior to the effective date will be charged as scheduled.

Massage Experts Franchising Ltd. Cancellation Policy: 24-Hours Prior To Appointment

INITIAL _____

- * I understand that 24-hours' notice is required to cancel or reschedule all appointments, or full charges will apply.
- * A same day cancellation will result in the full charge (treatment and tax) of your booked treatment.
- * A no-show for your appointment will result in the full charge (treatment and tax) of your booked treatment.

I have thoroughly read and agree to the above terms and conditions of membership:

SIGNATURE: _____

DATE: MO/DA/YEAR _____

OFFICE USE ONLY:

Contract Start Date: MO/DA/YEAR _____

* Contract End Date: MO/DA/YEAR _____

Initials: RMT Initials _____ Front Desk Initials _____

NOTE: FORMS ARE THE EXCLUSIVE, CONFIDENTIAL PROPERTY OF MASSAGE EXPERTS FRANCHISING LTD.

For full terms and conditions, please visit www.massagexperts.ca/clubmex